

WISSETT FARM HOLIDAYS

TERMS AND CONDITIONS

- Reservation will be confirmed on receipt of deposit or full payment.
- If full payment is not made at the time of booking the balance must be paid 6 weeks before the start of the holiday. Failure to pay on time may result in cancellation of your holiday. For bookings made 6 weeks or less in advance the full amount is payable on booking.
- If you notify the owner of a cancellation between the date of your deposit being paid and the final payment being due, then the deposit will be retained unless the property can be re-let. If cancellation is made within 6 weeks of the holiday start date, then the whole amount will be retained unless the property can be re-let. If a re-let is successful, the final payment will be refunded but the deposit will be retained.
- Visitors are responsible for their own cancellation insurance.
- Visitors undertake to leave the accommodation in a clean and tidy condition as found.
- Visitors are responsible for any breakages or damage and must inform the owners of this.
- The owners reserve the right to compensation for any damage discovered after the guests have departed.
- There is strictly no smoking in any of the accommodation.
- Pets are allowed in Bloomsbury and Fleetwood, please advise when you book.
- The right of access to the property is retained by the owners.
- The owners reserve the right to terminate the booking without refund of money if the behaviour of any guest is considered unacceptable or if the number of occupants exceeds that stated on the booking confirmation.
- Any visitor using the Wissett Lodge Guests Wi-Fi to access the internet must not use it to download pirated material such as music, games or other inappropriate material.
- Bookings are from 3:00pm on the day of arrival until 10:00am on the day of departure.